

## **Case Studies**

### Case 1

Your Club meets in a room inside a family restaurant. One of your members brings along a small pet dog which isn't housebroken. How do you deal with this member and the annoyed restaurant management?

### Case 2

Your Club has 32 members and a meeting room with 28 seats. Fortunately, at least four Club members miss each meeting. One member arrives early and insists on placing bags on one of the vacant chairs. When all the other seats are filled, another member arrives and requests that the bags be removed from the chair, but the member refuses. How should the Club's leadership deal with this situation?

### Case 3

One of your Club members serves as Toastmaster for a meeting, but neglects to collect information from the speakers in order to give them a fitting introduction. The Master Evaluator offers specific and helpful recommendations for remedying this at future meetings. The Toastmaster becomes miffed and calls the Master Evaluator a "Nazi". How should the Club deal with this irate member?